

AlchemHer CIC – Terms of Use

Last updated: 26/11/2025

These Terms of Use explain the conditions for accessing and using the AlchemHer CIC website and digital services. By using this website or engaging with any of our online platforms, you accept these Terms. If you do not agree, you should stop using the site.

AlchemHer CIC is a Community Interest Company registered in England and Wales (Company number 16855423).

1. Purpose of This Website

This website provides information about AlchemHer CIC, our services, policies, referral processes, resources, and contact options. It is designed for women seeking support, professionals making referrals, partner organisations, funders, commissioners, and general visitors. This website does not provide emergency response or crisis intervention.

2. Eligibility

Our services are for women aged 18 and over. The website may be accessed from any country. By using this website internationally, you agree to comply with these Terms and accept that UK law governs all website use.

3. Not an Emergency Service

AlchemHer CIC does not provide emergency services. If you are at immediate risk, you must contact your local emergency service provider.

4. Accuracy of Information

We aim to ensure that website content is accurate and up to date. We do not guarantee that all information is complete, error free, or current. We are not responsible for inaccuracies resulting from third party materials or external data sources.

5. Use of Website Content

All content on this website is the property of AlchemHer CIC. Users may download or print materials for personal reference or professional signposting. You are not allowed to:

copy or reproduce content for commercial purposes

edit or republish our materials

represent our content as your own

use our content in a misleading or harmful way

Written permission is required for any other use.

6. Acceptable Use Requirements

Users must not:

engage in unlawful activity

attempt to disrupt website security

post abusive, harmful, misleading, or defamatory content

interfere with website performance

attempt to access areas of the site that are restricted

upload or distribute malware, viruses, or harmful software

Breach of these conditions may result in access restrictions or legal action.

7. User Accounts (If Applicable)

If you create an account to access online services or programmes, you must provide accurate information and protect your login details. AlchemHer CIC may suspend or delete accounts that breach these Terms.

8. External Websites

Our website may provide links to external sites for information or signposting. AlchemHer CIC does not control these sites and is not responsible for external content, privacy practices, security, accuracy, or availability. Use of any external resource is at your own risk.

9. Data Protection and Privacy

Your use of this website is governed by the following organisational policies:

Privacy Policy

Data Protection Policy

Confidentiality Policy

Safeguarding Policy

By using this website, you consent to the processing of personal data as described in these documents.

10. International Users and Compliance

AlchemHer CIC delivers virtual support to women in the United Kingdom and internationally. All data is processed in accordance with UK GDPR and UK data protection laws. International users agree that their information may be processed in the United Kingdom and that UK legal standards apply to the website and its use. AlchemHer CIC operates in accordance with UK safeguarding and confidentiality requirements. We do not claim to operate under non UK clinical or regulatory systems.

11. Limitation of Liability

AlchemHer CIC is not responsible for reliance on general information found on this website, loss of data or service interruptions, technical issues or downtime, actions taken based on website content, external website links, or unauthorised use of the site. This limitation does not apply where liability cannot legally be excluded, including safeguarding requirements.

12. Updates to These Terms

AlchemHer CIC may update or amend these Terms at any time. Changes will be posted on this page with the updated date. Continued use of the website after updates indicates acceptance of the revised Terms.

13. Governing Law

These Terms are governed by the laws of England and Wales. Any dispute about the use of this website will be resolved under the jurisdiction of the courts of England and Wales.

14. Contact Information

For enquiries about these Terms, contact:

support@alchemher.com

AlchemHer CIC

Registered in England and Wales